

**Address & contact details of Grievance Redressal Officer, Chief Grievance  
Redressal Officer & PFRDA Ombudsman**

**Grievance Redressal Officer - Ms. Deepa Viswanathan**

Deutsche Bank AG, Securities Services  
4th Floor, Block B1, Nirlon Knowledge Park  
Western Express Highway  
Goregaon (East), Mumbai 400 063  
Phone No: +91 (22) 7180-3000  
Email Id: [grievance.redressal@db.com](mailto:grievance.redressal@db.com)

**Chief Grievance Redressal Officer – Mr. Janak Dalal**

Deutsche Bank AG, Securities Services  
4th Floor, Block B1, Nirlon Knowledge Park  
Western Express Highway  
Goregaon (East), Mumbai 400 063  
Phone No: +91 (22) 7180-3000  
Email Id: [grievance.redressal@db.com](mailto:grievance.redressal@db.com)

**Ombudsman for PFRDA – Mr. Narender Kumar Bholā**

The Office of Ombudsman  
Pension Fund Regulatory and Development Authority  
Tower E, 5th Floor, E-500, World Trade Center  
Nauroji Nagar, New Delhi – 110029  
Phone No.: 011-4071 7900  
Email Id: [ombudsman@pfrda.org.in](mailto:ombudsman@pfrda.org.in)



**OFFICE ORDER**

PFRDA/6833/13/HR/118

22.08.2023

**Subject: Appointment of Shri Narender Kumar Bhola as part-time Ombudsman on contract basis in PFRDA – reg.**

Shri Narender Kumar Bhola has been appointed as part-time Ombudsman under PFRDA (Redressal of Subscriber Grievance) Regulations, 2015 (as amended) on contract basis w.e.f 16.08.2023 (F/N) for a period of three (3) years or till attaining the age of seventy (70) years, whichever is earlier.

2. This issues with the approval of Competent Authority.

  
(P. Arumugarangarajan)  
Chief General Manager

**Shri Narender Kumar Bhola**  
**Ombudsman**

Copy:

1. Chairperson/ WTM and all staff members in PFRDA by e-mail.
2. Finance & Accounts Dept.
3. Personal File
4. IT dept.